TIBBERTON PARISH COUNCIL Data Breach Policy

GDPR defines a personal data breach as "a breach of security leading to accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data transmitted, stored or otherwise processed". Examples include:

- Access by an unauthorised third party.
- Deliberate or accidental action (or inaction) by a controller or processor.
- Sending personal data to an incorrect recipient e.g. emails and attachments being sent to the wrong person, public posting of confidential information online or incorrect sharing of documents.
- Computing devices containing personal data being lost or stolen.
- Alteration of personal data without permission.
- Loss of availability of personal data.

Tibberton Parish Council takes the security of personal data seriously, computers are password protected and hard copy files are kept in locked cabinets.

Consequences of a personal data breach

A breach of personal data may result in a loss of control of personal data, discrimination, identity theft or fraud, financial loss, damage to reputation, loss of confidentiality of personal data, damage to property or social disadvantage. Therefore, a breach, depending on the circumstances of the breach, can have a range of effects on individuals.

Tibberton Parish Council's duty to report a breach.

If the data breach is likely to result in a risk to the rights and freedoms of the individual, the breach must be reported to the individual and ICO without undue delay and, where feasible, not later than 72 hours after having become aware of the breach. The Data Protection Officer (DPO) must be informed immediately so they are able to report the breach to the ICO in the 72-hour timeframe.

If the ICO is not informed within 72 hours, Tibberton Parish Council, via the DPO, must give reasons for the delay when they report the breach.

When notifying the ICO of a breach, Tibberton Parish Council must:

- i. Describe the nature of the breach including the categories and approximate number of data subjects concerned and the categories and approximate number of personal data records concerned.
- ii. Communicate the name and contact details of the DPO.
- iii. Describe the likely consequences of the breach.
- iv. Describe the measures taken or proposed to be taken to address the personal data breach including, measures to mitigate its possible adverse effects, e.g. advising affected members of the public to change e-mail or banking passwords.

When notifying the individual affected by the breach, Tibberton Parish Council must provide the individual with (ii)-(iv) above.

Tibberton Parish Council will not need to communicate with an individual if the following applies:

- It has implemented appropriate technical and organisational measures (i.e. Encryption) so those measures have rendered the personal data unintelligible to any person not authorised to access it;
- It has taken subsequent measures to ensure that the high risk to rights and freedoms of individuals is no longer likely to materialise, or
- It would involve a disproportionate effort.

However, the ICO must still be informed even if the above measures are in place.

Data processors duty to inform Tibberton Parish Council

If a data processor (i.e. payroll provider) becomes aware of a personal data breach, it must notify Tibberton Parish Council without undue delay. It is then Tibberton Parish Council's responsibility to inform the ICO, it is not the data processors responsibility to notify the ICO.

Records of data breaches

All data breaches must be recorded whether or not they are reported to individuals. This record will help to identify system failures and should be used as a way to improve the security of personal data.

To report a data breach use the ICO online system: <u>https://ico.org.uk/for-organisations/report-a-breach/</u> or report to the ICO on 0303 123 1113